

Financial Rights 24/7 phone only support

- 13 11 14 – Lifeline

this is a 24/7 crisis support

- 13 YARN (13 92 76)

Financial abuse is when someone else controls your money

Financial counselling can help you get back in control

Financial counselling can help you get back in control

- **Case study**

Jay experienced domestic violence and financial abuse in her relationship with her former partner. He ended up in jail. She was left with debts in her name from the financial abuse. These debts would take her years to repay, adding to her trauma. She went to a community legal centre and had some debts waived but one lender was being difficult and demanded most of the debt be paid.

Our financial counsellor reviewed the loan documents. It looked like Jay was on Centrelink at the time, the lender didn't check her income and may have breached their responsible lending obligations. The lender agreed to waive the debt and remove default listings from Jay's credit report.

Get legal advice to check you are responsible for the debt

Get legal advice to check you are responsible for the debt
Credit & Debt Legal Advice line on 1800 844 949 (available for NSW consumers)
Insurance Law Service on 1300 663 464 (available nationally)
If you are First Nations and live anywhere in Australia, please call our Mob Strong Debt Help service on 1800 808 488.

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- **Case study**

